



1205 67th Street, Kenosha, WI. 53143  
[DogPawsPetCare@aol.com](mailto:DogPawsPetCare@aol.com) [www.DogPawsPetCare.com](http://www.DogPawsPetCare.com)  
262.358.0811 or 262.344.2003

## **DISASTER PLAN**

### **INCLEMENT WEATHER** (Ice, Freezing Rain, Snow)

**Active Clients:** 1. Every effort will be made to safely drive to your home. 2. The service schedule may be changed, interrupted, or altered due to circumstances. 3. If it is not possible to drive safely to your home, your emergency contact will be notified. 4. You will be notified that the contingency plan has been activated.  
**Pending Clients:** 1. Please check with Dog Paws Pet Care prior to departure or scheduled service date to discuss situation/options. 2. If necessary, your emergency contact will initiate service, and Dog Paws Pet Care will continue/complete service as driving conditions improve.

### **NATURAL DISASTER** (Tornado, Flood, etc.)

**Active Clients:** 1. You will be notified that a disaster has occurred. (Carry our company business card with you so that you have phone numbers for quick reference. A continuously updated message will be on the Dog Paws Pet Care voice mail system.) 2. Your house and pets will be checked as soon as possible. If road conditions are hazardous, your emergency contact will be notified. You will be notified of any damage to your property. 3. All pets in jeopardy will be taken to a safe location. 4. The service schedule may be changed, interrupted, or altered due to circumstances. 5. If necessary, please return home as soon as possible; contact Dog Paws Pet Care immediately upon your arrival home.  
**Pending Clients:** 1. please check with Dog Paws Pet Care prior to departure or scheduled service date to discuss situation/options. 2. Homes and pets for clients who are not presently in service cannot be checked.

### **PERSONAL EMERGENCY** (Accident, Illness or Death)

**Active Clients:** 1. A Dog Paws Pet Care representative will make every effort to provide scheduled service as agreed upon. 2. The service schedule may be changed, interrupted, or altered due to circumstances. 3. If necessary, your emergency contact will be notified to assist in providing service. 4. Depending on circumstances, Dog Paws Pet Care will resume service as soon as possible. 5. You will be notified by a Dog Paws Pet Care representative that a contingency plan has been activated.  
**Pending Clients:** 1. A Dog Paws Pet Care representative will contact you to discuss situation/options. 2. If all Dog Paws Pet Care representatives are unable to provide you with scheduled service, please assist in making other plans and confirm any changes with Dog Paws Pet Care. Depending on the circumstances, Dog Paws Pet Care will provide service as soon possible.